

Full name: Shotaeva Kalzhan Yesenbekkyzy	
Education:	
Period:	Education
2008-2012	KSPI, foreign languages: English and German
2017-2019	SKSU, Management
2008-2012	Bachelor of Education (Foreign Languages)
2017-2019	Master of Economic Sciences
Work experience:	
<i>Academic:</i>	
<i>Work in this organization</i>	
2017 - until now	Lecturer in the tourism and Hospitality management sector
Период:	Hotel Business, Front Office Operations (OPERA), Housekeeping Management
<i>Non - academic:</i>	
Period:	Position and place of work in the organization:
2018 - until now	General Manager of the City Hotel Complex, HD Project LLP
2015 - 2018	Manager of the Sales and Marketing department and the reception and accommodation department at the Megapolis Hotel, Horeca Services LLP
2012 - 2015	Receptionist, Supervisor in the reception and accommodation department, Sales Manager in the sales and marketing department at the Canvas Hotel in Hili Properties LLP
Professional development:	
Period:	Certificates/ certificates of professional development indicating the date or professional registration (according to the profile of educational programs and disciplines taught).
2016	Hotel management training program (November,2016)
2016	«Training seminar for the hotel business» KSU «Tourist Information Center», «Ontustik Tourism Center», 24 hours (2016)
2018	Seminar "Hotel Business Strategies: on management features in accordance with dynamically changing market trends" within the framework of the PIR-HOTEL exhibition, September 24-27, 2018, Moscow
2018	Seminar "How to make a hotel the center of events: global trends in the MICE industry. Practical recommendations for maximizing profits" within the framework of the PIR-HOTEL exhibition, September 24-27, 2018, Moscow
Membership in professional organizations:	
2021 - until now	Council of the Creative Industry of Shymkent
2020 - until now	Shymkent Business Tourism Council
2016 - until now	Tourism Committee at the RCE "Atameken", Shymkent
Awards and Prizes: None	
Period:	Name
Activities in the service sector:	
2012 - until now	Hotel business

